



NEW TOWN KOLKATA DEVELOPMENT AUTHORITY

(A Statutory Authority Under Government of West Bengal)

Plot No. DB/13, Premises No. 94-3333, Action Area-ID,

New Town, Kolkata - 700 156

Memo No: 1269/NKDA-14017/2/2021-IT SEC(NKDA)-NKDA

Date: 11/02/2025

Notice Inviting EoI For Selection of Acquiring Bank For New Town Kolkata Development Authority's FASTag based Parking Lot

e-EoI Reference No: 01/EE(E)/NKDA of 2024-25 (3rd Call)

Executive Engineer – Electrical, New Town Kolkata Development Authority (NKDA) invites quotations in online e-Tendering process for Engagement of Acquiring Bank with the FASTag based parking system of NKDA under the aegis of New Town Kolkata Development Authority (NKDA). Only Member Banks listed as 'YES' in the Acquirer column of the table "NETC FASTag Live Members" as listed in the URL <https://www.npsc.org.in/what-we-do/88c-fastag-live-members> and enlisted with the Finance Department, Government of West Bengal (vide Memo No. W68-F(Y) dated 30.11.2012 and Memo No. 6426-F(Y) dated 25.07.2012 and any subsequent updation to the aforementioned memos thereafter) are eligible to apply. (Submission of Bid is **online** only)

Name of work	Estimated Amount (Rs.)	Period of completion
EoI For Selection of Acquiring Bank For New Town Kolkata Development Authority's FASTag based Parking Lot	Rate to be quoted by the bidders.	Go-Live of the service within 1 month (30 days) of issue of Work Order by NKDA and maintenance period till for 03/11/2026.

1. Intending bidders should download the EoI documents from the website <http://wbtenders.gov.in> directly with the help of Digital Signature Certificate.
2. All documents including the financial bid are to be uploaded duly digitally signed in the website <https://wbtenders.gov.in>. The lowest bid on fulfillment of all eligibility criteria shall be accepted.
3. Corrigendum, further notices and responses to queries if any will be published in the website <https://wbtenders.gov.in> at the appropriate section.
4. EoI documents may be downloaded from website and submission of Bids will be done as per Time Schedule stated in this EoI.
5. In term of Finance Department, Audit Branch, Govt. of West Bengal's Notification no.4374-F(Y) dated 13th July, 2017, the bidder has to upload valid 15-digit Goods and service Taxpayer Identification Number (GSTN) under GST Act, 2017, along with his bid. The bidder should note that bid uploaded without GSTIN

will be summarily rejected.

6. Important Dates

Sl. No.	Particulars	Date & Time
1	Date of uploading of EoI & other Documents (online) (Publishing Date)	12/02/2025
2	All pre-Bid queries will be responded through email im@nkda.in	20/02/2025
3	Pre-Bid Meeting	20/02/2025 at 12:00 PM, Conference Room of NKDA 3 rd Floor, NKDA Bhawan, New Town Kolkata- 700156
4	Documents download start date (Online)	12/02/2025 at 5:00 PM
5	Documents download end date (Online)	25/02/2025 at 5:00 PM
6	Bid submission start date (Online)	12/02/2025 at 5:00 PM
7	Bid Submission closing date (Online)	25/02/2025 at 5:00 PM
8	Bid opening date for Technical Proposals (Online)	27/02/2025 at 04:00 PM
9	Last Date of uploading list for Technically Qualified Bidder(online)	28/02/2025
10	Date for opening of Financial Proposal (Online).	28/02/2025

7. EoI Details:

Specifications for integration of Acquiring Bank with the existing FASTag based parking system of NKDA.

7.1 Job Description

a) What is NKDA in brief?

The New Town Kolkata Development Authority has been constituted under The New Town Kolkata Development Authority Act, 2007 (The West Bengal Act XXX of 2007) for rendering various civic services and amenities within New Town, Kolkata and it has come into effect since November, 2008.

b) What are the core expectations from the service provider?

- NKDA has implemented a FASTag based parking solution at New Town Business Club, Street Number 90, AE Block, Action Area I, Newtown Kolkata, West Bengal, PIN- 700156.
- The FASTag based parking solution serves as an automated parking system for FASTag enabled vehicles with seamless entry and exit. The parking charges are deducted from the FASTag wallet and any issues with the FASTag wallet are displayed in the LED board at the parking lot.
- All hardware and software components of the FASTag based parking solution are deployed on site with the project being operational since 04, 11, 2023. However the current acquiring bank has requested to be relieved from the FASTag project.

- iv. In this regard, NKDA seeks to onboard an NPCI approved FASTag Acquiring Bank to integrate with the existing deployed system at the parking lot of New Town Business Club.
- v. NKDA shall liaison the acquiring bank and the incumbent project software developer for appropriate exchange of API and other project requirements.

c) Brief scope of work

The detailed scope of work shall be formalized by NKDA and the acquiring bank post selection through the tender. The brief scope of work is as follows:

- i. On presentation of FASTAG by any arriving vehicle at New Town Business Club, NKDA (through its appointed vendor) shall process the FASTag at the NKDA Terminal for utilization of NKDA parking services and ensure that the details required by the Acquiring Bank (as stipulated from time to time) in respect to the FASTag Transaction are pushed to the systems of the Bank (or its agents/ sub-contractors);
- ii. On successful completion of the FASTag Transaction as confirmed by NPCI to the Acquiring Bank, the Acquiring Bank shall receive the Parking Charges through NPCI and transmit the Parking Charges so received to NKDA's designated Bank Account within at least T+1 basis.
- iii. The settlement cycles for the services shall be as may be specified by the Bank in writing (including, without limitation, by way of electronic mails), from time to time.
- iv. In respect to any FASTag transaction, the Acquiring Bank shall notify NKDA in real time the status of the FASTag during time of entry of the vehicle and reasons to withhold/ refuse payment such as:
 - a. The FASTag is not validly identifiable in the NETC system;
 - b. The FASTag is on any Exception List on the NETC mapper;
 - c. Inadequate funds in the FASTag wallet;
 - d. The Bank has reason to believe or suspect that any FASTag Transaction is suspicious, fraudulent, contrary to Applicable Law;
 - e. Any other reason, with prior intimation to NKDA at the time of engagement with the project.
- v. The Acquiring Bank's online API system must be available on 24*7 basis.
- vi. The Partner (Acquiring) Bank should have facilities for acquiring of digital Fee collection transactions using FASTag RFID tags issued by any certified Bank.
- vii. The Acquiring Bank shall abide by the Digital Personal Data Protection Act, 2023 with respect to all data received from the project.
- viii. The Acquiring Bank shall submit to NKDA the record of all FASTag transactions as and when requested to.
- ix. The Acquiring Bank shall inform NKDA 3 months prior to withdrawal of services from the project.

d) What audience does the NKDA FASTag project cater to?

- All member/ non-members of New Town Business Club with FASTag.

- Vehicles without FASTag shall pay parking fees manually and are outside the preview of the Acquiring Bank.

e) What are the usual updating requirements on the NKDA app?

- Change Requests: NKDA may submit change requests for application modification from time to time.

7.2 Some Requisites (on part of the Acquiring Bank)

- The services must be available on 24x7x365 basis. Security and integrity of the database and personal/financial data has to be maintained under all circumstances.
- Timeliness, uninterrupted service, handling of transactions irrespective of volumes at the parking site, quick response time and confidentiality are uncompromised requirements of the NKDA app. Ease of API integration of the acquiring bank is an equally important feature.
- In case of wrong/ faulty credit of NKDA funds to another non-specified bank account by the Acquiring Bank, the Acquiring Bank shall indemnify NKDA along with applicable interest.
- The acquiring bank shall present the relevant APIs to NKDA for integration within 1 week of selection. The Go-Live of the project (and any fees payable thereof) shall be from the date, the API integration is completed and the FASTag services are operational for the vehicles arriving at the NTHC parking.
- The Acquiring Bank shall enable access of the application by NKDA security auditors for Security Audit as per the requirements of CERT-In/ STQC/ or other agencies as advised by MeITY/ MoHUA or other government organisations from time to time.
- Enhancement of the features of the services should be a continuous exercise as per the standards of NPCI and/or the requirements of NKDA.
- The services provided by the acquiring bank must have a provision for incorporation of modules with a special focus on present and future requirements with respect to FASTag based parking.

7.3 Period of Assignment

The duration of the contract is as under:

Particulars	Duration
Submission of FASTag based API of Acquiring bank to NKDA for integration with NKDA's existing FASTag application	From Date of Go-Live till 3rd November 2026

7.4 Eligibility Criteria/Who can apply?

- Only Member Banks listed as 'YES' in the Acquirer column of the table 'NETC FASTag Live Members' as listed in the URL <https://www.apci.org.in/india-netc-fastag-live-members> and enlisted GoWB banks are eligible to apply.
- The bank shall provide evidence that it is a current legal entity in India with letter of authorization from

the national/ regional office.

- c) The bank must warrant that no legal action has been taken or being undertaken against it related to FASTag based violations in any legal jurisdiction. Declaration to be submitted.
- d) A single point of contact must be appointed by the bank for technical and functional coordination between NKDA, NKDA appointed FASTag vendor and the bank's development team on an ongoing basis. The bank must provide the details of the project manager to NKDA before the issue of Work Order Certificate.
- e) **Credentials required**

Sl. No.	Eligibility Criteria	Document to be submitted
1	The bidder must be a certified Acquirer Bank under NETC program. The certification should be valid as on the bid due date. Consortiums, or Joint Ventures are not allowed to bid.	i. Undertaking signed by Authorized Signatory of the Bidder on its letterhead (Annexure – I) AND ii. Copy of valid certification by NPCI or any supporting document by NPCI.
2	The banks must be enlisted with the Finance Department, Government of West Bengal (vide Memo No. 9668-F(Y) dated 30.11.2012 and Memo No. 6426-F(Y) dated 23.07.2012 and any subsequent updation to the aforementioned memos thereafter)	Certificate of enlistment.
3	The bidder should have the experience of FASTag integration and providing service as an Acquirer Bank for at least 5 nos of National Highways Fee plazas under the NETC Program.	Self-Certification signed by Authorized Signatory of the Bidder on its letterhead
4	The bidder should not have been blacklisted or debarred by any government department/ agency/PSU for material non-performance or contractual non-compliance in the last 3 years as on bid due date.	Undertaking signed by Authorized Signatory of the Bidder on its letterhead (Annexure – V)

- f) Selected service provider shall appoint a single point of contact with whom NKDA will interact and should be subject matter/domain experts to interact with the technical team in NKDA.
- g) **Joint Ventures/MOU will not be allowed.**

8. Pre-bid queries

All pre-Bid queries will be responded through email sm@nkdai.in. All clarifications/ queries are to be submitted as per format in Annexure IV.

9. Period of bid validity

The bids shall be valid for a period of six months from the closing date for submission of the bid.

10. Evaluation

NKDA will evaluate the bids following the process in financial evaluation. **Financial bids will be**

opened for eligible bidders only as per the checklist in Annexure VII.

11. Financial Bid Evaluation

- i. The Bidder with the lowest value quoted for "Acquirer Rate" in the Financial Submission Form (Annexure-VIII) will be declared as the L-1 Bidder.
- ii. If two or more Bidders quote the same "Acquirer Rate" NKDA may (in sequential basis) -
 - a. Declare the bidder having experience of providing acquiring services in respect of a greater number of NH Fee plazas under NETC programme as the L-1 Bidder;
 - OR
 - b. Take any such measure as may be deemed fit in its sole discretion, including amendment of the bidding process.
- iii. If there is a discrepancy between words & figures, the amount in words shall prevail. If the bidder does not accept the correction of errors, its Bid shall be rejected and the EMD will be forfeited.

12. Signing of Contract

The tenderers are bound by the terms & conditions of WB 2911(ii) along EoI, terms & condition, Information to Bidders, Schedule of works etc, which forms a part and parcel of this contract. A detailed contract and agreement shall be executed by both parties in writing prior to the commencement of the work, setting forth the terms and conditions governing the scope, responsibilities, compensation, and other obligations related to the work.

13. Right of NKDA to accept or reject the bid

- a) NKDA reserves the right to accept/reject any or all offers submitted in response to this without assigning any reason whatsoever.
- b) NKDA reserves the right to short-list the service provider based on the requirement of this authority and may call service providers for a presentation or otherwise before an evaluation committee, at service provider's cost.
- c) NKDA shall be entitled to terminate the agreement with the service provider at any time giving 30 days prior written notice to the service provider if the service provider breaches its obligations under the EoI or the subsequent agreement and if the breach is not cured within 15 days from the date of notice by NKDA.

14. Effect of Termination

"Reverse Transition" refers to the process in which the vendor shall help NKDA transition back to smooth operations after the termination of the contract. This can occur when a service provider or vendor is ending their services, and they are required to assist NKDA in resuming control of operations, resources, or systems that were previously handed over or managed under the contract.

The service provider agrees that it shall not be relieved of its obligations under the reverse transition mechanism notwithstanding the termination of the assignment.

Reverse Transition mechanisms would include service and tasks that are required to be performed/ rendered by the vendor/ service provider to NKDA or its designee to ensure smooth handover and transitioning of NKDA's deliverables and maintenance post termination of the assignment. The reverse transition will be for the period of 1 month post the notice period.

- a) Same terms (including payment terms) which were applicable during the term of the contract should be applicable for reverse transition services.
- b) In case the NKDA wants to continue with the service provider's services after the completion of this contract then the service provider shall offer the same or better terms to this authority. Unless mutually agreed, the rates shall remain firm.
- c) This authority shall make such prorated payment for services rendered by the service provider and accepted by NKDA at the sole discretion of NKDA in the event of termination, provided that the service provider is following its obligations till such date. However, no payment for "costs incurred, or irrevocably committed to, up to the effective date of such termination" will be admissible. There shall be no termination compensation payable to the service provider.
- d) Termination shall not absolve the liability of NKDA to make payments of undisputed amounts to the service provider for services rendered till the effective date of termination. Termination shall be without prejudice to any other rights or remedies a party may be entitled to hereunder or at law and shall not affect any accrued rights or liabilities of either party nor the coming in to force or continuation in force of any provision hereof which is expressly intended to come into force or continue in force on or after such termination.

15. Liability of the selected service provider

- a. NKDA shall hold the selected service provider fully liable against loss or liability, claims, actions or proceedings, arising out of non-fulfillment of any obligations under the contract.
- b. Selected service provider shall be the principal employer of the employees, agents, contractors, subcontractors etc. engaged by Selected service provider and shall be vicariously liable for all the acts, deeds or things done by its employees, agents, contractors, sub-contractors etc., whether the same is within the scope of power or outside the scope of power, vested or instructions issued by the NKDA under the contract to be issued for this EoI. Such liability of the Selected service provider will be restricted to the actual amount of the contract.
- c. However, the selected service provider would be given an opportunity to be heard by NKDA prior to making of a decision in respect of such loss or damage.
- d. "Notwithstanding anything to the contrary elsewhere contained in this or any other contract between the parties, neither party shall, in any event, be liable for any indirect, special, punitive, exemplary, speculative or consequential damages, including, but not limited to loss of income or profits."

16. Pricing

It is absolutely essential for the service provider to quote the lowest price at the time of making the offer in its own interest. In the event of NKDA not satisfied with the Price Discovery in this process, this authority reserves the right to initiate the tendering process again through Limited or Open EoI.

The quoted rate will be inclusive of GST and other Tax.

17. Information Ownership

All information processed, stored, or transmitted by service provider belongs to NKDA. The service provider understands that civil, criminal, or administrative penalties may apply for failure to protect information appropriately.

18. Publicity

Any publicity by the service provider in which the name of NKDA is to be used should be done only with the explicit written permission of NKDA.

19. Privacy & Security Safeguards

The service provider shall not publish or disclose in any manner, without NKDA's prior written consent, the details of any security safeguards designed, developed, or implemented by the service provider under this contract or existing at any time. The service provider shall develop procedures to ensure that IT resources leaving the control of the assigned user (such as being reassigned, removed for repair, replaced, or upgraded) are cleared of all NKDA data and sensitive application software. The service provider shall also ensure that all subcontractors who are involved in providing such security safeguards or part of it shall not publish or disclose in any manner, without NKDA's prior written consent, the details of any security safeguards designed, developed, or implemented by the service provider under this contract.

20. Non-Disclosure Information

The selected service provider shall not, without NKDA's prior written consent, disclose any specification, Software Requirement Specification (SRS), drawing, design sample, or information furnished by or on behalf of NKDA in connection therewith, to any person other than a person employed by the service provider in the performance of the work assigned to them. The selected service provider shall be required to sign a Non-Disclosure Agreement/Confidentiality Undertaking with NKDA as per the prescribed format provided in Annexure-III.

21. Prospective applicants are advised to note carefully the eligibility criteria before tendering the bids.
22. Conditional / Incomplete EoI will not be accepted under any circumstances.
23. The intending tenderers are required to quote the rate online.
24. During scrutiny, if it comes to the notice of the EoI inviting authority that the credential or any other paper found incorrect / manufactured / fabricated, that bidder would not be allowed to participate in the EoI and that application will be rejected without any prejudice.
25. If any discrepancy arises between two similar clauses on different notification, the clause superseding others will be solely as per the discretion of the EoI inviting authority.
26. In case of any inadvertent typographical mistake in the specific price schedule of rates, the same will be treated to be so corrected as to confirm with the prevailing relevant schedule of rates and/or technically

sanctioned estimate.

27. NKDA will not be held responsible for making payment against any anticipated profit and/or compensation for any losses or price escalation whatsoever for the works as stated in the annexure of this NcT. Rates should be quoted accordingly.
28. Arbitration clause of WBPF 2011(10) stands deleted. Settlement of disputes & arbitration shall be according to the 'Memorandum' for the modifications of clause relating to settlement of disputes under conditions of contract vide no. 8182-FY) dated: Kolkata, the 26th September, 2012 of Secretary to the Govt. of West Bengal, Finance Department, Audit Branch.
29. Before issuance of WORK ORDER, the EoI Inviting Authority may verify the credential and other documents of the lowest tenderer in original, if found necessary. After verification if it is found that the documents submitted by the lowest tenderer is either manufactured or false in that case work order will not be issued in favour of the said Tenderer under any circumstances and his/their offer will be treated as cancelled.
30. Any Corrigendum, notification in connection to this EoI will be published in the official website of New Town Kolkata Development Authority (www.nkdamar.org) as well as <https://wbenders.gov.in>. The applicants are requested to please follow the websites for such notifications, corrigendum etc.

Executive Engineer (E)

New Town Kolkata Development Authority

Memo No: 1269/NKDA-14017/2/2021-IT SEC(NKDA)-NKDA

Date: 13/02/2025

Copy forwarded to kind information of

1. Administrative Officer, New Town Kolkata Development Authority
2. System Manager, New Town Kolkata Development Authority
3. The Finance Officer, New Town Kolkata Development Authority
4. PA to Hon'ble Chairman, New Town Kolkata Development Authority
5. PA to Chief Executive Officer, New Town Kolkata Development Authority
6. Notice Board, New Town Kolkata Development Authority for displaying
7. Official website on New Town Kolkata Development Authority (NKDA) (<http://www.nkdamar.org>)

Executive Engineer (E)

New Town Kolkata Development Authority

Annexure 1: Bid Covering Letter

Document to be uploaded in Technical Bid (Online)

(In the letterhead of the bidder)

To

Executive Engineer Electrical

3rd Floor, NKDA Administrative Building

New Town Kolkata Development Authority

DG-13, New Town Kolkata- 700156

Subject: EoI For Selection of Acquiring Bank For New Town Kolkata Development Authority's FASTag based Parking Lot

Ref. No. EoI No. _____ dated _____

Dear Sir,

1. I/We, the undersigned, have carefully examined the contents of the document including amendments/addendums (if any) thereof and undertake to fully comply and abide by the terms and conditions specified therein and hereby submit our Bid. Our Bid is unconditional and unqualified.
2. I/We undertake that, in competing for (and, if the award is made to us), for executing the above contract, we will strictly observe the laws against fraud and corruption in force in India.
3. I/We understand that:
 - a. this Bid/Proposal, if found incomplete in any respect and/ or if found with conditional compliance or not accompanied with the requisite Bid fee and/ or prescribed supporting document shall be summarily rejected.
 - b. if at any time, any averments made or information furnished as part of this Bid is found incorrect, then the Bid will be rejected.
 - c. NKDA is not bound to accept any/ all Bid (s) it will receive.
4. I/We declare that:
 - a. I/We understand that you may cancel the Bidding Process at any time and that you are neither bound to accept any Proposal that you may receive nor to invite the Bidders to submit Proposals for Selection of Acquiring Bank at NKDA Parking, without incurring any liability to the Bidders, in accordance with relevant clause of the EoI Document.
 - b. We undertake that in case, due to any change in facts or circumstances during the Bidding Process, we become liable to be disqualified in terms of the provisions of disqualification, we shall intimate NKDA of the same immediately.

- c. We agree and understand that the Proposal is subject to the provisions of the Bidding Documents. In no case, we shall have any claim or right of whatsoever nature if the contract is not awarded to us or our Proposal is not opened.
- d. We undertake that none of the hardware/software/other component being proposed EoI for Selection of Acquiring Bank by us infringes on any patent or intellectual property rights as per the applicable laws.
- e. I/We have not been blacklisted or debarred by any government department/agency/PSU for material non-performance or contractual non-compliance in the last 3 years as on bid due date.
- f. I/We undertake that we shall adhere with the scope of work, technical requirement and Service Level Agreement as set out in this EoI for the fee plazas allocated to us by NKDA.
- g. I/We undertake that we are certified Acquirer Bank under NETC program and the certification is valid as on the bid due date.

3. I/We declare that our bid is valid for 180 days.

Name

Designation/ Title of the Authorized Signatory

Corporate Office Address

- Contact Person
- Phone No (Mobile)
- Email address

Annexure II: Letter of Authorization to Bid

(In the letterhead of the bidder)

Letter of Authorization to Bid

Ref No: _____ Date: ___/___/2025

Executive Engineer (E)

New Town Kolkata Development Authority,
Administrative Building, Plot No - DK/13,
Premises No - 04-3333, Action Area - II,
New Town, Kolkata - 700156

Dear Sir,

Subject: Authorization Letter for submitting bid documents

REF: EoI RefNo. _____

This has reference to your above EoI for procuring the Solution till the date mentioned in the EoI. Mr/Mrs/Miss _____ is hereby authorized to submit the bid documents, in sealed format to participate in EoI and to sign the contract on behalf of our organization for all the systems/ goods required by this authority as called for vide this authority's Notice Inviting e-EoI vide EoI _____ dated _____ on behalf of our organization.

We confirm that all the prices quoted intender by him shall be binding on us. He/ She is also authorized to take decisions on behalf of the company till EoI process is completed. Certified photocopy of Power of Attorney (P/A) of the person authorizing such person is duly submitted.

We hereby extend our full guarantee and warranty as per Clauses of Contract for the goods and services offered against this EoI.

The specimen signature is attested below:

Specimen Signature of Representative

Signature of Authorizing Authority

Name of Authorizing Authority (Certified photocopy of P/A of authorized Signatory/authority is to be submitted)

Note: This letter of authority should be on the letterhead of the principal on whose behalf the proposal is submitted and should be signed by a person competent and having the power of attorney to bind the principal. It should be included by the Service provider in its bid.

Annexure III: Confidentiality Undertaking

(In the letterhead of the bidder)

Confidentiality Undertaking

Ref No: _____

Date: ___/___/2025

The Executive Engineer (E)

New Town Kolkata Development Authority,
Administrative Building, Plot No - DG/13,
Premises No - 04-3333, Action Area - ID,
New Town, Kolkata - 700156.

Dear Sir,

We acknowledge that during the course of bidding for Notice Inviting EoI for *Selection of Acquiring Bank For New Town Kolkata Development Authority's FASTag based Parking Lot*, we shall have access to and be entrusted with the Confidential Information. In this letter, the phrase "Confidential Information" shall mean information (whether of a commercial, technical, scientific, operational, administrative, financial, marketing, business, or intellectual property nature or otherwise), whether oral or written, relating to NKDA and its business that is provided to us pursuant to this Undertaking.

In consideration of you providing opportunity to us to bid, and for this purpose making Confidential Information available to us, we agree to the terms set out below:

1. We shall treat all Confidential Information as strictly private and confidential and take all steps necessary (including but not limited to those required by this Undertaking), to preserve such confidentiality.
2. We shall use the Confidential Information solely for the preparation of our response to the EoI and not for any other purpose.
3. We shall not disclose any Confidential Information to any other person or firm, other than the following: -
 - With your prior written consent, such consent not to be unreasonably withheld;
 - To the extent that such disclosure is required by law;
 - To the extent that such disclosure is required by any Rule or requirement of any regulatory authority with which we are bound to comply; and

• To our professional advisers for the purposes of seeking advice. Such professional advisers will be informed of the need to keep the information confidential.

4. We shall not disclose or divulge any of the Confidential Information to any other client of ___ (name of service provider / implementation partner)

5. This Undertaking shall continue perpetually unless and to the extent that you may release it in writing and we shall be liable for any breach of the terms and conditions contained herein.

6. This Undertaking shall be governed by and construed in accordance with Indian Law and any dispute arising from it shall be subject to the exclusive jurisdiction of the Kolkata courts.

Yours Sincerely

Signature and Stamp of Company

Authorised Signatory Designation:

Date:

Annexure IV: Pre-Bid Queries Form

(To be Introscribed of the bidder)

Pre-Bid Queries Form

Clarifications required:

(Clarification/ queries to be submitted in word document in the following format)

Sl. No.	Clause No. and Page No	Text as per EoI	Clarifications and Amendments sought

Annexure V: Undertaking

(In the letterhead of the bidder)

Undertaking

Subject: Selection of Acquirer/Bidder For New Town Kolkata Development Authority's FASTag based Parking Lot

1. I, the undersigned, do hereby certify that all the statements made in the required attachments are true and correct.
2. The undersigned also hereby certifies that neither our Company/firm M/s _____ have abandoned any work of related to FASTag Acquiring bank nor any contract awarded to us for such works have been rescinded, during last three years prior to the date of this bid.
3. The undersigned hereby authorize(s) and request(s) any bank, person, firm or corporation to furnish pertinent information deemed necessary and requested by NKDA to verify this statement or regarding my (our) competence and general reputation.
4. The undersigned understands and agrees that NKDA may ask for further qualifying information, and agrees to furnish any such information at the request of NKDA.
5. We confirm that we have not been blacklisted or debarred by any government department/agency/TSU for material non-performance or contractual non-compliance in the last 3 years as on bid due date.
6. We confirm that no criminal proceeding is pending against our company/firm or any of its Directors/ Partners in any court of law.
7. We confirm that we have not been convicted by any court of law for any of the offences under any Indian laws.

(Signed by an Authorized Officer of the bidder)

Title of Officer

Name of bidder

DATE

Annexure VI: Self Certification on Experience

(In the behalf of the bidder)

Self Certification on Experience

Subject: Selection of Acquirer, Bank For New Town Kolkata Development Authority's FASTag based Parking Lot.

1. Undertaking Details

a. Name of Bidder:

b. Details of Fee Plaza where acquiring services have been provided by the bidder for more than one year:

Sl. No.	Name of Fee Plaza	Go-Live Date	Duration for which Acquiring Services provided (till Bid Over Date)
1			
2			
3			
4			
5			

Annexure VII: Document Checklist for Bids*(To be letterhead of the bidder)***Document Checklist for Bids**

Sl. No.	Annexure Number	Annexure Description	Upload Status (Yes/No)	Reference to Technical Proposal, page no, etc.
1	Annexure I	Bid Covering Letter		
2	Annexure II	Letter of Authorization to Bid		
3	Annexure III	Confidentiality Undertaking		
4	Annexure IV	Pre-Bid Query Form		
5	Annexure V	Undertaking		
6	Annexure VI	Self Certification on Experience		
7	Annexure VII	Any other relevant document in support of Eligibility Criteria		
8	Any other relevant document in support of Eligibility Criteria			

Annexure VIII: Format for Financial Proposal

(In the letterhead of the bidder)

Format for Financial Proposal

(To be submitted **ONLY** via in the excel format uploaded on the e-tender website) The following format is included for reference only.

Name of the Project: Selection of Acquirer Bank For New Town Kolkata Development Authority's FASTag based Parking Lot (EoI No:	
Name of the Bidder	
EoI Publishing Date	XX.XX.2025

Sl. No.	Parameter	Quoted Value (In Percentage) *
1	% of acquiring ETC transaction value for each transaction— "Acquirer Rate" (Upto max. 2 decimal points) In Words	

* Excluding GST

Note: Any digit(s) beyond 2 decimal point will not be considered for evaluation.